

## Settlement Form

**Please return to:**

Catherine Batchelor  
Financial Ombudsman Service  
Exchange Tower  
London  
E14 9SR

**Alternative ways of returning this settlement form:**

- you can scan a signed copy of your form and email it to us; or
- you can fax a signed copy of your form to us.

We've listed our email and fax details on the bottom of our covering letter.

**From / On behalf of:**

Mrs B Gulliver

**Complaint about National Westminster Bank Plc**

**1956-0429/CB/BC12**

I confirm my acceptance of the offer made by NatWest outlined in your letter dated 16 January 2018, in full and final settlement of my complaint.

Signature: Brenda Gulliver Signature: .....

Name (please print): BRENDA GULLIVER Name (please print): .....

Date: 23/1/2018 Date: .....